



PID Act Glossary of Terms

Term	Definition																								
Appointed Investigator	A WIO or an External Investigator.																								
authorised officer (see s 36, PID Act)	<ul style="list-style-type: none"> the principal officer of an agency; or a public official who belongs to the agency and is appointed, in writing, by the principal officer of the agency as an authorised officer for the purposes of the PID Act. <p>An authorised officer is an authorised internal recipient of public interest disclosures under the PID Act.</p> <p>nbn's appointed authorised officers are:</p> <table border="1"> <tbody> <tr> <td>KPMG FairCall</td> <td>Phone: 1800 179 054</td> </tr> <tr> <td></td> <td>Online: www.faircall.kpmg.com.au</td> </tr> <tr> <td></td> <td>Post: The Faircall Manager, KPMG Forensic PO Box H67, Australia Square, 1213 Sydney</td> </tr> <tr> <td>The Company Secretary</td> <td>Phone: (03) 8667 5840</td> </tr> <tr> <td></td> <td>Email: debraconnor@nbngo.com.au</td> </tr> <tr> <td></td> <td>Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008</td> </tr> <tr> <td>The Chief Customer Officer</td> <td>Phone: (02) 9926 1900</td> </tr> <tr> <td></td> <td>Email: bradwhitcomb@nbngo.com.au</td> </tr> <tr> <td></td> <td>Post: Level 13, 100 Mount Street, North Sydney, NSW 2060</td> </tr> <tr> <td>The Executive General Manager Supply</td> <td>Phone: (03) 8662 8000</td> </tr> <tr> <td></td> <td>Email: craigmarshall@nbngo.com.au</td> </tr> <tr> <td></td> <td>Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008</td> </tr> </tbody> </table>	KPMG FairCall	Phone: 1800 179 054		Online: www.faircall.kpmg.com.au		Post: The Faircall Manager, KPMG Forensic PO Box H67, Australia Square, 1213 Sydney	The Company Secretary	Phone: (03) 8667 5840		Email: debraconnor@nbngo.com.au		Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008	The Chief Customer Officer	Phone: (02) 9926 1900		Email: bradwhitcomb@nbngo.com.au		Post: Level 13, 100 Mount Street, North Sydney, NSW 2060	The Executive General Manager Supply	Phone: (03) 8662 8000		Email: craigmarshall@nbngo.com.au		Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008
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contracted service provider (see s 30(2), PID Act)	Individuals and organisations (and their sub-contractors) that provide goods and services under a contract with nbn or under a contract for or on behalf of nbn .
designated publication restriction (see s 8, PID Act)	The restrictions listed in section 8 of the PID Act that seek to protect the identity of people through means such as: court or tribunal orders requiring that information is not be published (such as under the <i>Family Law Act 1975</i> and the <i>Migration Act 1958</i>); witness protection schemes; and law enforcement mechanisms.
detriment (see s 13(2), PID Act.)	A term used in the context of potential reprisal against a discloser, which includes any disadvantage to a person, including dismissal, injury in a person's employment, alteration of their position to their detriment, or discrimination between them and other employees. For example, it could include an action (or threat of action) that results in: <ul style="list-style-type: none"> • a physical or psychological injury, including a stress-related injury; • intimidation, harassment or victimisation; • loss or damage to property; or • disadvantage to a person's career (for example, denying them a reference or a promotion without appropriate reasons).
discloser	Any individual who makes a public interest disclosure.
disclosable conduct (see s 29, PID Act)	Conduct by: <ul style="list-style-type: none"> • nbn or another public sector agency; • a public official in connection with their position; and/or • a contracted service provider in connection with entering into or giving effect to that contract, if that conduct: <ul style="list-style-type: none"> • contravenes a local law, or contravenes a foreign law that applies to nbn, the public official or the contracted service provider; • perverts the course of justice; • is corrupt; • constitutes maladministration, including conduct that is based on improper motives or is unreasonable, unjust, oppressive or negligent; • is an abuse of public trust; • involves fabrication, falsification, plagiarism or deception relating to scientific research, or other misconduct in relation to scientific research, analysis or advice; • results in wastage of public money or public property; • unreasonably endangers health and safety;



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	<ul style="list-style-type: none"> endangers the environment; and/or is prescribed by the PID rules.
External Investigator	A third party contracted service provider appointed by a WPO to conduct an investigation in accordance with the PID Act.
identifying information (see s 20(1)(b), PID Act)	Information that was obtained by any person in their capacity as a public official that is likely to enable the identification of the discloser as a person who has made a public interest disclosure.
internal disclosure (see s 8, PID Act)	<p>A public interest disclosure that:</p> <ul style="list-style-type: none"> is made to an authorised internal recipient, or a supervisor of the discloser, or information that tends to show, or the discloser believes on reasonable grounds that the information tends to show, one or more instances of disclosable conduct; or is an allegation made in conjunction with such a disclosure.
IGIS	Inspector-General of Intelligence and Security.
KPMG FairCall	<p>Phone: 1800 179 054</p> <p>Online: www.faircall.kpmg.com.au</p> <p>Post: The Faircall Manager, KPMG Forensic PO Box H67, Australia Square, 1213 Sydney</p> <p>KPMG FairCall is an independently monitored, external service operated by KPMG Australia to enable nbn public officials to report concerns of possible wrongdoing.</p>
nbn	nbn (ABN 86 136 533 741).
Ombudsman	<p>The Commonwealth Ombudsman contactable at:</p> <p>Telephone enquiries: 1300 362 072 9am - 5pm (AEDT) Monday to Friday</p> <p>E-mail: ombudsman@ombudsman.gov.au</p> <p>Mail: GPO Box 442 Canberra ACT 2601</p> <p>Fax: (02) 6276 0123.</p> <p>Website: http://www.ombudsman.gov.au/</p> <p>Online complaint form: https://forms.business.gov.au/aba/ombudsman/ombudsman-complaint-form-</p>
PID or public interest disclosure	<p>A disclosure of information made:</p> <ul style="list-style-type: none"> by a current or former public official;



Term	Definition
(see s 26, PID Act)	<ul style="list-style-type: none"> of information that tends to show, or that the public official reasonably believes tends to show disclosable conduct; to a supervisor, an authorised officer or the Commonwealth Ombudsman.
PID Act	<i>Public Interest Disclosure Act 2013 (Cth).</i>
PID Manual	<p>The manual setting out nbn's procedures in relation to disclosures made under or in accordance with the PID Act and comprising:</p> <ul style="list-style-type: none"> this PID Glossary of Terms; PID Manual; PID Information Sheet for Disclosers; WPO and KPMG FairCall Guide to Receipt and Allocation of PIDs; WPO Guide to Pre-Investigation and Investigation of PIDs; PID Guide for Supervisors and Managers; PID Guide for Investigators; PID Guide to Risk Assessment, Support, Protection and Confidentiality; PID Process flowchart; and short-form Public Interest Disclosure Procedures.
PID Standard	<i>Public Interest Disclosure Standard 2013 (Cth).</i>
POI or Person of Interest	A person who is the subject of a public interest disclosure.
principal officer (see s 73, PID Act)	The Chief Executive Officer of nbn .
Public Interest Disclosure Procedures	nbn's procedures for handling PIDs published on nbn's intranet and extranet.
public official (see s 69, PID Act)	<ul style="list-style-type: none"> all employees and directors of nbn; contracted service providers; and officers and employees of contracted service providers.
reprisal (see s 13, PID Act)	Where someone causes, by an act or omission, any detriment to another person because they believe or suspect that person, or anyone else, may have made or intends to make a public interest disclosure.
supervisor (see s 8, PID Act)	A public official who supervises or manages the person who is making the disclosure which at nbn includes a member of EXCO and their Executive General Manager direct reports.



Term	Definition						
WIO or Whistleblower Investigation Officer	An internal nbn employee who is appointed by a WPO to conduct an investigation in accordance with the PID Act.						
WPO or Whistleblower Protection Officer	<p>An nbn public official who:</p> <ul style="list-style-type: none"> has been appointed, in writing, by the principal officer of nbn to be an authorised officer under s36(b) of the PID Act; and is a delegate of the principal officer of nbn under s 77(1) of the PID Act of all of the principal officer's functions and powers under the PID Act. <p>nbn's WPOs are:</p> <table border="1" data-bbox="368 757 1394 1400"> <tbody> <tr> <td data-bbox="368 757 635 969">The Company Secretary</td> <td data-bbox="635 757 1394 969"> Phone: (03) 8667 5840 Email: debraconnor@nbnco.com.au Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008 </td> </tr> <tr> <td data-bbox="368 969 635 1182">The Chief Customer Officer</td> <td data-bbox="635 969 1394 1182"> Phone: (02) 9926 1900 Email: bradwhitcomb@nbnco.com.au Post: Level 13, 100 Mount Street, North Sydney NSW 2060 </td> </tr> <tr> <td data-bbox="368 1182 635 1400">The Executive General Manager Supply</td> <td data-bbox="635 1182 1394 1400"> Phone: (03) 8662 8000 Email: craigmarshall@nbnco.com.au Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008 </td> </tr> </tbody> </table> <p>This list may be amended from time to time in writing by the Chief Executive Officer of nbn.</p>	The Company Secretary	Phone: (03) 8667 5840 Email: debraconnor@nbnco.com.au Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008	The Chief Customer Officer	Phone: (02) 9926 1900 Email: bradwhitcomb@nbnco.com.au Post: Level 13, 100 Mount Street, North Sydney NSW 2060	The Executive General Manager Supply	Phone: (03) 8662 8000 Email: craigmarshall@nbnco.com.au Post: Level 14, Tower 5, 727 Collins Street, Docklands, VIC, 3008
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WPO Priority List	<ol style="list-style-type: none"> the Company Secretary of nbn, and if he or she is not available, is unable to act or is identified in the disclosure by name or role; the Chief Customer Officer, and if he or she is not available, is unable to act or is identified in the disclosure by name or role; the Executive General Manager Supply. 						