



Media release

10 April 2018

NBN Co pushes fibre further and relaunches HFC services

NBN Co takes further steps to advance network and customer experience

NBN Co, the company building Australia's broadband network, today announced it would increase its planned Fibre-to-the-Curb (FTTC) footprint, with an additional 440,000 homes and businesses around Australia set to receive the new technology.

This takes the total planned FTTC footprint closer to 1.5 million homes and businesses by 2020.

The additional premises added to the FTTC footprint were originally planned for the Fibre-to-the-Node (FTTN) 'long-copper lines' and 'infill and extension' premises within the existing planned HFC footprint.

These premises are inside or adjacent to existing Telstra HFC network coverage but are not able to connect to the Telstra HFC network.

In line with our strategy of using the most cost effective and time efficient technology in any given location, NBN Co will use the existing copper lead-ins to connect these properties to FTTC.

HFC set for re-launch

In addition to announcing the expansion of FTTC premises, NBN Co has also announced that it will begin a staged re-sale of wholesale HFC services to retailers from 27 April 2018.

NBN Co plans to initially release around 1000 premises in the nbn™ HFC access network footprint in Melbourne and Sydney. The company is planning to release around 38,000 HFC premises by the end of June in select areas across Brisbane, Gold Coast, Sydney, Melbourne, Adelaide and Perth.

From July onwards NBN Co expects to significantly ramp up the release of HFC premises to retailers, forecast to hit around 100,000 premises per month.

NBN Co has undertaken considerable work on the HFC network ensuring network performance and stability has improved substantially and a better service experience will be made available to end-users.*



The optimisation program will continue across the HFC network and NBN Co will update its website in the coming weeks to reflect these changes starting with those that will be declared 'ready to connect' in the April-June period.

NBN Co CEO Bill Morrow said:

“We are pleased with the improvements seen from the additional work undertaken while sales have been paused on the HFC network. We expect to see an uplift in customer experience as a result of these improvements.

“We are also excited to announce we will be expanding FTTC to cover an additional 440,000 in areas where some long-copper FTTN and new HFC lead-ins were previously planned.

“The team remains at the forefront of technology developments and continues to innovate to bring the best network to all Australians, as quickly and affordably as possible.

“The flexibility of the multi-technology mix allows us to choose the right technology for each area and deliver the project on time and on budget.

“We remain confident of reaching our goal of completing the build and connecting eight million Australian premises by 2020.”

** Your experience, including the speeds actually achieved over the **nbn**[™] broadband access network, depends on the technology over which services are delivered to your premises and some factors outside our control (like your equipment quality, software, signal quality, broadband plan and how your service provider designs its network).*

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